



Valued Customer <valued.customer@iheartcvs.com>

CVS/pharmacy Response 93467

1 message

Store Comments <StoreComments@cvs.com>

Wed, Aug 18, 2010 at 12:06 PM

To: valued.customer@iheartcvs.com



Dear Valued Customer,

Thank you for contacting CVS/pharmacy. I am in receipt of your recent e-mail.

Our general return policy would be to return the product to your local CVS/pharmacy with your receipt for a refund or exchange within 60 days. You would be refunded with the same form of payment used to make the purchase. Returns without a receipt would be considered on a case by case basis by the Store Manager. For an item purchased with coupons or Extra Bucks, the amount of the coupons would be provided on a CVS money card.

Again, thank you for contacting us; we appreciate the opportunity to address your concerns.

Sincerely,

Jessie

CVS/pharmacy

Customer Relations

93467

Earn 2% back on almost everything with the ExtraCare card in the store and on

CVS.com. Log onto www.CVS.com for details.

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